



LIMITED WARRANTY

Roberts Company Canada, Ltd. warrants the Product shown below will be free from manufacturing defects for 12 months from the date of manufacture, when applied in accordance with ROBERTS' instructions and industry standards. ROBERTS' sole liability is to either supply new product or refund the original purchase price. This limited warranty excludes all other express warranties including the warranties of merchantability for a particular use or purpose. Any implied warranties arising by operation of law are limited to one year. ROBERTS will not be liable for any incidental or consequential damages. Visit www.robertsconsolidated.com for Product Data Sheet and Specifications.

Table with 3 columns: Product, Description of Use, Warranty Period. Product: ROBERTS® 2350 HARD-SET Resilient Flooring Adhesive. Description of Use: Moisture Control (8lbs MVER / 85% RH)\*, Direct Bond Installation, Double Bond Installation. Warranty Period: 15- Year, 15-Year, 7-Year.

\*MVER – Moisture Vapor Emissions Rate per ASTM F1869; RH – Relative Humidity per AFTM F2170; for use over newly poured slabs on- or below- grade with an effective barrier system.

EXCLUSIVE REMEDIES: If a flooring installation fails as a direct result of a manufacturing defect of this Product, ROBERTS will pay the reasonable costs for materials and, when installed by a professional installer, ROBERTS will pay reasonable labor for the repair or replacement of the defective area, as determined in ROBERTS' sole discretion. The Product is warranted provided the initial flooring installation was installed in accordance with Product instructions, the flooring manufacturer's instructions and industry standards. The determination of whether the Product is suitable for its intended use is solely the responsibility of the user of the Product.

ROBERTS reserves the right to be provided samples of the flooring, adhesive and surface preparation material and reserves the right to inspect any floor covering installation that is alleged to be defective prior to authorizing any claim. Any claim repaired or replaced without written authorization from ROBERTS will void the warranty. ROBERTS is not responsible for determining the compatibility between the Product, flooring and subfloor beyond what is stated in ROBERTS' written literature.

EXCLUSIONS AND DISCLAIMER OF WARRANTIES: This warranty excludes, but is not limited to, improper workmanship, improper storage, defective products other than ROBERTS, products not sold as first quality, substrate irregularities or contamination, excessive moisture/alkalis, improper maintenance, damage or other harm that is not the result of the acts or omissions of ROBERTS. To qualify for the warranty, the batch number of the adhesive and purchase receipt must be supplied to ROBERTS. This warranty is non-transferrable and is the only remedy offered. ROBERTS assumes no responsibility for loss of use or any incidental or consequential damages.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

WARRANTY CLAIM PROCEDURES: To qualify for the remedies described above, before the expiration of the warranty period shown, ROBERTS must be notified in writing and be provided with proof of purchase for the Product alleged to be defective. This limited warranty becomes null and void if the customer does not provide ROBERTS written notice within thirty (30) days of the discovery of any alleged deficiency.

SUBMIT CLAIMS TO: Roberts Company Canada, Ltd. Attn: Technical Services Department 34 Hansen Road South Brampton, Ontario L6W 3H4

Effective March 2019 Supersedes all previous warranties



## LIMITED UNDERBED WARRANTY

Roberts Consolidated Industries, Inc. warrants that ROBERTS 2350 HARD-SET Resilient Flooring Adhesive will be free from manufacturing defects and will not breakdown or deteriorate under normal use, provided that the product was properly applied within its applicable shelf life of 1 year from an unopened container and in accordance with ROBERTS' written guidelines, Product Data Sheets and Specifications found at robertsconsolidated.com. This Limited Warranty provision is considered valid for a period of five (5) years from date of purchase. This warranty provision also includes flooring indentation caused by properly selected, and utilized hospital beds, and wheel chairs.

Product	Description of Use	Warranty Period
ROBERTS 2350 HARD-SET Resilient Flooring Adhesive	Underbed Limited Warranty	5-year

**EXCLUSIVE REMEDIES:** If a flooring installation fails as a direct result of a ROBERTS manufacturing defect ROBERTS will pay the reasonable costs for materials and, when installed by a professional installer, ROBERTS will pay reasonable labor for the repair or replacement of the defective area, as determined in ROBERTS' sole discretion. The product is warranted provided the initial flooring installation was installed in accordance with product instructions, the flooring manufacturer's instructions and industry standards. The determination of whether the product is suitable for its intended use is solely the responsibility of the user of the product.

ROBERTS reserves the right to be provided samples of the flooring, adhesive and surface preparation material and reserves the right to inspect any floor covering installation that is alleged to be defective prior to authorizing any claim. Any claim repaired or replaced without written authorization from ROBERTS will void the warranty. ROBERTS is not responsible for determining the compatibility between the product, flooring and subfloor beyond what is stated in ROBERTS' written literature.

**EXCLUSIONS AND DISCLAIMER OF WARRANTIES:** This warranty excludes, but is not limited to, improper workmanship, improper storage, and defective products other than ROBERTS, products not sold as first quality, substrate irregularities or contamination, excessive moisture/alkalis, improper maintenance; acts of god, or any other situation out of ROBERTS' control. To qualify for the warranty the batch number of the adhesive and purchase receipt must be supplied to ROBERTS. This warranty is nontransferable and is the only remedy offered. ROBERTS assumes no responsibility for loss of use or any other incidental or consequential damages.

**There are no implied warranties, including merchantability and fitness for a particular purpose.** Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

This limited warranty becomes null and void if the customer does not provide the warrantor written notice within thirty (30) days of the discovery of any alleged deficiency. This Limited warranty is effective March 5, 2019 and supersedes all previous warranties.

**SUBMIT CLAIMS TO:**

Roberts Company Canada, Ltd.  
Attn: Technical Services Department  
34 Hansen Road South  
Brampton, Ontario L6W 3H4