# LIMITED WARRANTY

Roberts Company Canada, Ltd. warrants the Product shown below will be free from manufacturing defects for 12 months from the date of manufacture, when applied in accordance with ROBERTS' instructions and industry standards. ROBERTS' sole liability is to either supply new product or refund the original purchase price. This limited warranty excludes all other express warranties including the warranties of merchantability for a particular use or purpose. Any implied warranties arising by operation of law are limited to one year. ROBERTS will not be liable for any incidental or consequential damages. Visit www.robertsconsolidated.com for Product Data Sheet and Specifications.

| Product | Description of Use | Warranty Period |
|---|---|---|
| **ROBERTS® 2001 Superior Felt-Backed Sheet Vinyl Adhesive** | Non-Staining | Lifetime |
| | Direct Bond Installation | 5-Year |

**EXCLUSIVE REMEDIES:** If a flooring installation fails as a direct result of a manufacturing defect of this Product, ROBERTS will pay the reasonable costs for materials and, when installed by a professional installer, ROBERTS will pay reasonable labor for the repair or replacement of the defective area, as determined in ROBERTS' sole discretion. The Product is warranted provided the initial flooring installation was installed in accordance with Product instructions, the flooring manufacturer's instructions and industry standards. The determination of whether the Product is suitable for its intended use is solely the responsibility of the user of the Product.

ROBERTS reserves the right to be provided samples of the flooring, adhesive and surface preparation material and reserves the right to inspect any floor covering installation that is alleged to be defective prior to authorizing any claim. Any claim repaired or replaced without written authorization from ROBERTS will void the warranty. ROBERTS is not responsible for determining the compatibility between the Product, flooring and subfloor beyond what is stated in ROBERTS' written literature.

**EXCLUSIONS AND DISCLAIMER OF WARRANTIES:** This warranty excludes, but is not limited to, improper workmanship, improper storage, defective products other than ROBERTS, products not sold as first quality, substrate irregularities or contamination, excessive moisture/alkalis, improper maintenance, damage or other harm that is not the result of the acts or omissions of ROBERTS. To qualify for the warranty, the batch number of the adhesive and purchase receipt must be supplied to ROBERTS. This warranty is non-transferrable and is the only remedy offered. ROBERTS assumes no responsibility for loss of use or any incidental or consequential damages.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

**WARRANTY CLAIM PROCEDURES:** To qualify for the remedies described above, before the expiration of the warranty period shown, ROBERTS must be notified in writing and be provided with proof of purchase for the Product alleged to be defective. This limited warranty becomes null and void if the customer does not provide ROBERTS written notice within thirty (30) days of the discovery of any alleged deficiency.

**SUBMIT CLAIMS TO:**

Roberts Company Canada, Ltd.
Attn: Technical Services Department
34 Hansen Road South
Brampton, Ontario L6W 3H4

*Effective March 2019*
*Supersedes all previous warranties*